

# Mickey's HIDEAWAY



## TERMS AND CONDITIONS

All rentals are subject to the following booking/rental conditions:

### Deposits and Payments

- A non refundable deposit of £150/\$250 per week is required to secure the booking, along with a completed booking form.
- All correspondence will be sent to the first named person at the address specified on the booking form.
- A security deposit has been taken by myself. This deposit will be void subject to confirmation from our Management Company that no loss or damage has occurred to the villa. The security deposit is £150/\$300
- The amount of security deposit does not limit your liability and if you or any of your party causes damage/loss, which is greater than the security deposit held, you will be invoiced and held accountable for any bills to repair the damage/loss. Which may also include loss of rent.
- The balance is due 8 weeks prior to departure.
- Bookings made within 8 weeks of departure are payable in full at the time of booking.
- We reserve the right to cancel your booking if the balance is not paid by the due date.

### Liability Limitations

- The owners or their agents will not be held responsible for and shall not be liable in respect of any loss or delay or changes caused by force majeure events eg strikes, floods, fire, transport problems of any kind, weather conditions, war or terrorist activity, closure of airports, or any other event beyond their control.
- You are advised that you are occupying a private villa and therefore are responsible for your own safety in respect of any loss, personal accidents or damages sustained by you or any members of your party during your stay. It is the guests' responsibility to ensure that they have adequate holiday and medical insurance to cover personal injury/accidents/damage/theft. No claims whatsoever will be accepted by the owners or their agents of the property.
- The owners or their agents accept no liability for loss of mains services or failure of appliances or of any actions taken in the vicinity of the property by any authority or third party persons beyond their control.

### Period of Rental

- The rental period commences 4pm local time on the day of arrival.
- The villa must be vacated by 10am local time on the day of departure, unless otherwise agreed.

### Cancellation

In the event that you cancel your booking for whatever reason, the following cancellation charges will apply:-

#### Period before the date of your arrival cancellation charges

More than 8 weeks	The deposit
Between 8 & 6 weeks	25% of total rental costs
Between 6 & 4 weeks	50% of total rental costs
Less than 4 weeks	100% of the rental costs

### Cancellation By Us

Should circumstances beyond our control require us to cancel your booking, we will where possible offer alternative arrangements. Should these prove unacceptable to you, a refund of all monies paid shall be returned.

### Pool

Guests using the pool or its surrounding areas do so at their own risk. Children are required to be supervised at all times when using the pool or on the pool deck area. The owners and agents will accept no responsibility for any loss or personal injury incurred from using the pool or its surrounding areas. Please only use plastic items around the pool and under no circumstances should glass be brought onto the deck area.

### Pool Heating

During cooler months, normally between October and March, we offer pool heating at additional cost. This extra charge is levied to cover the cost of the fuel used to heat the water in the swimming pool and does not guarantee specific pool temperatures. Sometimes, especially during December, the pool heating may appear to make little difference to the temperature of the water due to the low outside temperature. During the cooler months the pool covers MUST be used to retain the heat and this is the responsibility of the guest at the time. We will not enter into discussion concerning any complaints regarding pool temperatures. Please remove pool cover when using pool.

However, in the event of pool heater breakdown, or other circumstances beyond our control, we (or our representative) will do our/his utmost to rectify the problem. In such an event our liability will be limited to refunding the pool heat payment to the guest for the number of days the heater was out of action only - no other compensation will be paid.

Guests are not permitted to touch the pool heater controls. Any sign of tampering will result in the pool heat being turned off and payment will be forfeited. Any problems with pool heating should be reported to the MC immediately.

### Use of the Villa

- The villa provided is only for the use of persons named on the booking form.
- Sub-letting, sharing or assigning are strictly prohibited.
- For the comfort and safety of guests, the villa is strictly non smoking. If the villa smells of smoke at the end of your rental period, we reserve the right to deduct from your security deposit the cost of deodorizing and/or extraordinary cleaning.
- No pets/animals are permitted in the villa. Violation of this may result in immediate eviction with no refund. We reserve the right to deduct from your security deposit the cost of deodorizing and/or extraordinary cleaning.

Whilst we do have a pest control program, please note you are renting accommodation in a tropical environment, pests and bugs can enter any building. If you have any infestation then advise the management company or ourselves and we will address the problem.

- The address and directions to the villa shall be forwarded to the first named person at the address specified on the booking form approximately 2 weeks prior to departure, providing the final payment has been received.

May we respectfully ask guests to leave the home in a tidy condition. Garbage/Rubbish - Please adhere to the strict guidelines provided at the villa in relation to garbage/rubbish removal. A charge will be levied upon the owner by the resident's committee if garbage/rubbish is left in the street on a NON-REMOVAL day. This charge will be passed onto the rentor.

Please note that all passengers traveling, including children, must have their own passport to enter the USA.

*Above all else, we want you to enjoy your stay at our villa.*

Print Name

Signed

Date